What you need.

To join the webinar you will need:

- A computer
- Stable internet connection (WIFI can be unreliable so direct connection offers optimal performance)
- Headphones if listening in an open plan office
- Telephone if you need technical assistance
- To check with your work IT people about any Firewalls that may prevent you joining the webinar from a work place computer

Technical Requirements

The only requirement is the most recent version of adobe flash. You will be able to check your system requirements via the link “Test your system” in the email.


Need further assistance…

If you are having problems or require further assistance, you may contact the Redback technical support team at anytime for assistance on either:

- 1800 733 416 or 02 8014 5150
- support@rdbk.com.au

Joining the webinar

A webinar confirmation email will be sent out to you the day before or morning of the webinar, dependent on when you register.

Simply click “Join the Webinar” and you will be taken to the presentation page. Type in your name and email and wait for the webinar to start!

Joining the webinar via Mobile or Tablet device

Visit the App Store or Google play and search for “WEBINATO” and install the app. Once the application is installed, switch your device off and then turn it back on. Open up your webinar invitation in your email and click Join the Webinar. You can now access the online conference via your standard browser without the need to open the WEBINATO Application again.
What it looks like?

How can I talk to the presenter or ask questions?

If the presenter chooses to keep the audio lines open you will be able to verbally communicate with them through the teleconference or microphone. If your presenter chooses to mute all lines you will be able to communicate with them via the chat box as seen on the left.
Will people be able to see me?

No. Unless the presenter grants you permission and you allow your webcam to be activated.

Can I make the presentation larger?

Yes, as a participant you can enlarge the presentation to full screen at anytime. Whenever you see the icons below, simply click on them to enlarge. To exit, simply press the esc key on your keyboard.

- **Full Screen**: Click on this icon to enlarge an entire PowerPoint Presentation
- **Kiosk Mode**: Click on this icon to enlarge the entire web conferencing interface. Please note: Chat will not work once in this mode.

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